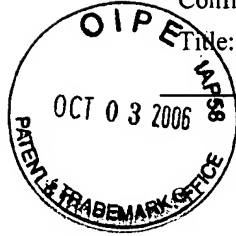


IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Steven G. Smith et al. Examiner: Patel, Chirag R.  
 Serial No.: 10/074,325 Group Art Unit: 2141  
 Filed: February 12, 2002 Docket: 60027.0445US01/BS 00406  
 Confirmation No.: 6444 Due Date: October 14, 2006  
 Title: Methods and Systems for Communicating with Service Technicians in a Telecommunications System



CERTIFICATE UNDER 37 CFR 1.8:

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to: Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450 on September 28, 2006.

By:   
 Name: Merri D. Cruz

Mail Stop Amendment  
 Commissioner for Patents  
 P.O. Box 1450  
 Alexandria, Virginia 22313-1450

**39262**  
 PATENT TRADEMARK OFFICE

Sir:

We are transmitting herewith the attached:

- ☒ Transmittal Sheet in duplicate containing Certificate of Mailing
- ☒ Amendment
- The fee has been calculated as shown below in the "Claims as Amended" table
- ☒ Request for Extension of Time for One (1) month(s) and fee of \$120.00
- ☒ Charge Deposit Account No. 13-2725 in the amount of \$120.00 for One (1) Month Extension of Time Fee
- ☒ Return postcard

CLAIMS AS AMENDED

Claims Remaining After Amendment		Highest Number Previously Paid For		Present Extra		Rate		Fee
Total Claims								
33	-	34	=	0	x	0.00	=	\$0.00
Independent Claims								
5	-	5	=	0	x	0.00	=	\$0.00
MULTIPLE DEPENDENT CLAIM FEE								\$0.00
TOTAL FILING FEE								.00

Please consider this a PETITION FOR EXTENSION OF TIME for a sufficient number of months to enter these papers or any future reply, if appropriate. Please charge any additional fees or credit overpayment to Deposit Account No. 13-2725. A duplicate of this sheet is enclosed.

Merchant & Gould LLC  
 P.O. Box 2903  
 Minneapolis, MN 55402-0903  
 404.954.5100

By:   
 Name: D. Kent Stier  
 Reg. No.: 50,640  
 DKS:mdc